

# Getting Started with TrueOutcomes Student Web Guide

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**For technical support, e-mail  
[support@trueoutcomes.com](mailto:support@trueoutcomes.com)**

## **Accessing TrueOutcomes**

Go to <https://www.trueoutcomes.net/byu/> in your web browser.

## **Logging In**

Type in your **username** (your BYU Net ID) and just leave your **password** box **blank**. Then click on “Forgot your password?” below the login box and TrueOutcomes will send it to the email account you have registered in Route Y.

## **Changing your Password**

Once you have logged in, you enter a password or you can click on “My Account” in the upper right hand corner to change your password.

## **Navigating the Home Page**

The only area you will need to access are 1) Assignments, where instructors will invite you to submit work and 2) “My Portfolio,” where you can build your own portfolio to share with anyone you designate.

## **Submitting Assignments**

Click on “Assignments” in the left hand navigation area and then click on the “submit/view” link. Choose an assignment from the assignment table and click on “View Requirements” under the Instructor’s attachments area to view the assignment specifications. Click “Submit” under the action column to attach your assignment and submit it for evaluation.

## **Getting Help and Information**

For help, click on “Help” in the upper right hand corner of the screen.

## **Logging Out**

To exit the system, click “logout” in the upper right hand corner of the screen.